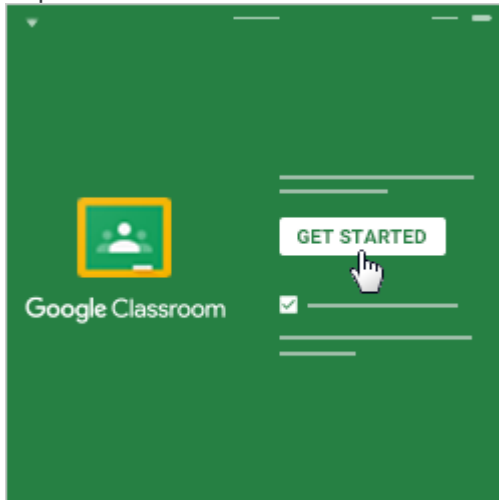


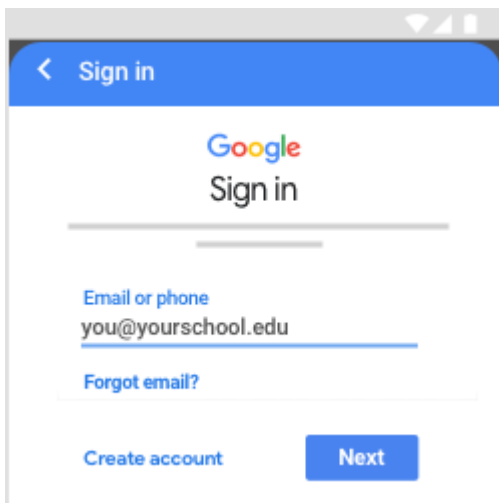
# Sign in for the first time – using an iPad or iPhone.

Before you begin: Install the Classroom app on your device. For details, see [Get the Classroom app](#).

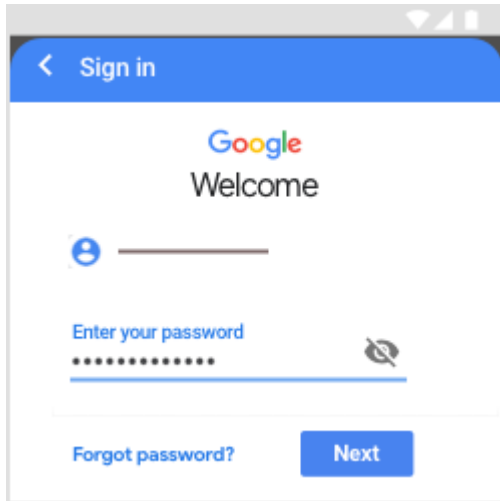
1. Tap Classroom .
2. Tap Get Started.



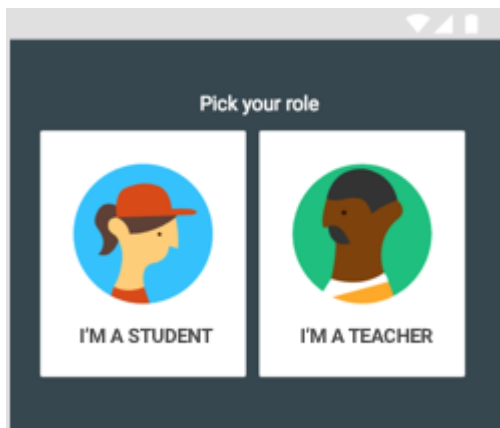
3. Tap Add account.
4. Enter the email address for your Classroom account and tap Next.



5. Enter your password and tap Next.



6. If there is a welcome message, read it and tap Accept.
7. If you are using a G Suite for Education account, tap I'm A Student or I'm A Teacher.  
Note: Users with personal Google Accounts won't see this option.



8. (Optional) To receive Classroom notifications, tap Allow.

## Switch to a different account

If you're signed in to multiple accounts and need to switch to the account you use with Classroom:

1. At the top, tap your profile image or initial.
2. Select or add the account.

## If you have trouble signing in

Error message	What it means	What you can do
Your administrator hasn't activated Classroom.	Your administrator hasn't turned on Classroom for your account.	Contact your IT administrator.

This service has been disabled by your admin.	Classroom isn't activated for your account.	Contact your IT administrator.
You can't use Classroom with this account.	You signed in to Classroom with the wrong account.	<ul style="list-style-type: none"> <li>• Sign out and sign in again.</li> <li>• On the mobile app, you'll be asked to add another account. Sign in with the account that you use with Classroom.</li> </ul>
Has your admin activated Classroom? To use Classroom, ask your school's IT or G Suite administrator to activate Classroom for your school.	Your school doesn't use G Suite for Education.	Before you can use Classroom, your school needs to <a href="#">sign up for G Suite for Education</a> .

## Access other areas of Classroom

Go to Menu to access:

- Classes—Navigate to your classes.
- Calendar—View due dates and access items.
- To-do—Review work for your classes.
- Settings—Change your profile photo, password, and notifications.